

# NEWS BREAK

Volume 20, Number 4

May 2005

## MAY 3, 2005 MEETING

### Apple Senior Engineer David M. Marra – Mac OS 10.4 Tiger

Bring all your friends and join us on **Tuesday, May 3 at 7:30 p.m.** in Hodgdon IRC Lecture Hall #1 on the SUNY Oneonta campus for an extra special presentation by **Apple Senior Engineer David M. Marra.**

Dave is making his fourth annual trip to MUG ONE (lucky us!) and his timing couldn't be better. He'll be introducing us to Apple's brand new operating system, **Mac OS 10.4 Tiger**, a scant four days after its release on April 29.

Dave will give us an in-depth tour of Tiger, introduce us to **iLife 05** and **iWork**, and bring us up to speed on Apple's latest hardware and software (time permitting).

Dave says "Discover how easy it is to upgrade to Tiger today. Packed with over 200 amazing new features and applications, Mac OS X v10.4, code named 'Tiger,' includes Spotlight for searching and finding anything, anywhere on your computer; Dashboard, to access exciting mini-applications called widgets with the touch of a function key; Safari RSS, to get up-to-the-minute RSS news, headlines and summaries from the web; a new version of iChat AV, which allows up to four people to participate in a high-quality video conference; VoiceOver, to access your Mac through speech, audible cues and keyboard navigation; Parental Controls to limit kids' Mac access and monitor their Safari, iChat and Mail activity and QuickTime 7 with H.264, for amazing multimedia. Tiger combines these, plus many more, incredible new features with unprecedented ease-of-use and robust, cross-platform networking, all built upon a rock-solid, modern, secure, UNIX-based foundation. Be prepared for an exciting show!"

We'll have a plethora of door prizes (members only!) thanks to the generosity of [Apple](#), [BeLight](#), [O'Reilly](#), [Osborne/McGraw-Hill](#), [Take Control](#), [Peachpit](#), [Sybex](#) and [You Software](#).

We're also offering a special membership incentive - join or renew now and your membership extends through September 2006.

Don't miss the most exciting, amazing meeting of the year! For directions, see SUNY Oneonta's detailed campus maps:

<http://www.oneonta.edu/navigation/directions.asp>

or download John Maas's annotated Oneonta map:

<http://www.mugone.com/images/OneontaStreetMap.pdf>

Visit MUG ONE's web site at <http://www.mugone.com>



Apple's Dave Marra introduces Mac OS 10.4 Tiger on May 3

## MAC OS 10.4 TIGER RELEASED APRIL 29

Friday, April 29 at 6 p.m. marked the release of the latest Macintosh operation system, OS X 10.4 "Tiger," at parties and special events around the world. OS 10.4 Tiger is a major system release on the order of OS 10.2 (Jaguar) and OS 10.3 (Panther), and is priced at \$129, \$199 for a family license of 5, and \$69 education.

System requirements for Tiger are a PowerPC G5, G4 or G3 processor, built-in FireWire and at least 256MB of physical RAM.

Learn more about the features of OS 10.4 Tiger and take a Tiger Tour at the OS X web page on Apple's web site, <http://www.apple.com/macosex/>

### MUG ONE OFFICERS FOR 2004-2005

Elsa Travisano, President mugone@stny.rr.com	607/433-2569
Sven Anderson, Vice President anderss@oneonta.edu	607/436-3174
Terry Helser, Sec. & OSC Liaison: helsertl@oneonta.edu	607/638-9885
Joanne Johnston, Treasurer ejohnston@stny.rr.com	607/432-6320
John Maas, Program Co-Chair xaxat@stny.rr.com	607/437-0665
Jesse Hogue, Program Co-Chair jessehogie@mac.com	607/436-6912
Brian Foley, SIG Coordinator foleymb@dmcom.net	607/988-7031
Johanna Koenig, Librarian email: jokoenig@dmcom.net	607/432-4975

## APRIL 5, 2005 MEETING

### “Viruses, Backing Up, and Help Desk Hints”

It was a Tuesday, April 5 at 7:30 p.m., when President Elsa Travisano began by introducing herself and greeting more than 40 members and guests. Prior to the meeting librarian Jo Koenig and helpers worked to set up the MUG ONE library on two media carts so members could have access to it at our monthly meetings. We will test this arrangement for the rest of this year.

Elsa announced that May will again be Marra Month! On May 3, Apple Senior Engineer David M. Marra will again take us on a whirlwind tour of the latest and best from Apple, including OS 10.4, code named Tiger. We'll have an extra special raffle, too! The June 7 meeting topic was changed by consensus to Elsa and Sven Anderson's joint presentation on Adobe Photoshop Elements 3.0 and Photo Raw Format. The Microsoft Virtual PC presentation will take place at our September meeting. If you have any interest in going to Macworld Expo in Boston July 7-11, check out [www.macworldexpo.com](http://www.macworldexpo.com).

From Joanne Johnston's treasurer's report, we currently have \$1444.22 in the bank.

The Question & Answer session began with John Davis offering to help other members with Photoshop Elements. The Yahoo! Listserv was suggested as an appropriate place to start that thread. If you aren't yet on this members' only list, contact Joanne to be invited to join. Sven waxed eloquent in praise of iPhoto 5's support for raw photo format. A discussion about the Mac mini prompted suggestions to buy from MacConnection (free shipping), or Otherworld, Small Dog, MacZone or Mac Mall, which offers the mini with mouse and keyboard for \$495 and free shipping for orders more than \$100. There was some question about the integrity of Mac Mall, which prompted discussion on how online retailers change over time - positive or negative service received several years in the past may not be an accurate predictor of current service. Best bet is to ask around for recent experiences.

A request for help getting files off an ancient Apple II 5 1/4" drive was successful. Note that Al (aluminum for the chemistry challenged) PowerBook's are sensitive to third party RAM; it must be a quality product to work. Also, visit Apple's home page participate in the safety recall on rechargeable batteries for some 15-inch PowerBook G4s and the Expanded iBook Logic Board Repair Extension Program.

Jesse Hogue then took over to present maintenance tips for your Mac. If you're running OS X, you need to let it run overnight occasionally so it can perform maintenance routines that are built in. There are four things you can do to help it run as well as it should. These are to repair permissions, verify preferences, delete cache files and use a disk utility to keep the hard drive healthy. Jesse had a detailed handout with instructions about how to do each of these. It will be available on the MUG ONE site. A couple useful tips were to disconnect peripherals before

updating your system, repair permissions and then repair them again, since the first run may uncover new problems. He suggested verifying preferences before updating and repairing disk permissions after. The best tip seemed to be to get Onyx, a free utility that does all of this for you, from MacUpdate <http://www.macupdate.com/>. Other recommendations are on the handout.

Next, Jesse defined a "virus" as something which attaches itself to another program to do mischief, a "worm" as something which is a separate program, and a "Trojan horse" as something which looks like a good program but contains a hidden virus or worm. He suggested getting Virex and VirusBarrier (URLs in the handout) and avoiding Norton or Sophos for Mac users. In Jesse's opinion, Norton seems to act like a virus itself, hiding application components in various places on your hard drive so once you install it you'll have a hard time completely getting rid of it. Nice. Thanks, Jesse for an interesting and useful program!

Next, we drew raffle tickets from The Hat. Lucky winners got to pick from digital photography books from Sybex, Make magazine from O'Reilly, software, CD wallets donated by MacAddict, iLife books, Apple turtle necks and T-shirts, pens, luggage tags and other booty. Everyone in attendance got to take home a copy of "First Look - iLife '05" from Peachpit Press. The 16 page booklet gives a sneak preview of Jim Heid's book *The Macintosh iLife '05*.

After the meeting, the diet Pepsi, ginger ale, oatmeal and Oreo® cookies disappeared as we all communed. Thanks to everyone who made it a successful program.

The next meeting will be "Apple Senior Engineer David M. Marra - Mac OS 10.4 Tiger" on Tuesday, May 3 at 7:30 pm in Hodgdon IRC, lecture hall 1. Please join us there!

- TERRY L. HELSER, SECRETARY

## MACWORLD BOSTON: FREE PASSES AND THE BEST DISCOUNTS EVER

Macworld Conference & Expo has once again extended free passes and special user group pricing for Macworld Conference & Expo this coming July in Boston, but this time they have added a new offer just for the Users Conference track.

Take 15 percent off the Platinum Pass, MacIT or Hands-on MacLabs conference packages or discover the Macworld Users Conference program for only \$99. Both options represent a substantial savings, and are available only to User Group members using the User Group Priority Code.

Free expo passes and discounted conference passes.

User Group Code H0101

<http://www.macworldexpo.com>

These discounts are valid until June 10, 2005, and apply only to new registrations.

## *Special Offers from the Apple User Group Bulletin*

These User Group discounts are brought to you by the Apple User Group Advisory Board. You must be a current Apple user group member to qualify for these savings.

### **IOGEAR: 35 Percent Discount**

IOGEAR, the leading name in connectivity products, delivers exclusive Apple user group offerings to keep your Mac in whack. The GCS632U KVM lets you simultaneously run two USB computers from a single keyboard, video monitor and mouse. The Bluetooth MiniMouse (GME225B) is the alternative to touchpads.

Need a hub? Check out the GFH610 with six FireWire ports. The GUH284R delivers six USB 2.0 ports and a 12-in-4 card reader. IOGEAR's GUH420 boasts four USB 2.0 and three FireWire ports. The 250GB ION Tri-Select (GHD335C250) has both FireWire and USB 2.0 ports.

IOGEAR offers 35 percent off of MSRP to Apple user group members when using the user group discount code.

Offer code: \*\*\*\*\*

<http://www.iogear.com>

This offer is valid through July 31, 2005.

### **LoadPod: 10 Percent Discount**

LoadPod, the nation's leader in iPod loading services, saves you the time and hassle of loading your existing CD collection into your iPod. With nationwide local in-person service, there's no shipping or traveling on your part. Within five days your iPod is returned to you loaded with your music for as little as \$1.29 per CD.

Apple User Group members receive a 10 percent discount on all LoadPod services by when using the user group discount code.

Offer code: \*\*\*\*\*

<http://www.LoadPod.com>

1-866-LOADPOD.

This offer is valid until August 30, 2005.

### **macXware: 20 Percent Discount**

Get creative with macXware. Best sellers include:

- MacFonts - 1,000 TrueType Fonts & FontManager
- MacFonts 2 - 1,000 New Fonts in OpenType Format & FontManager
- Commercial Use MacFonts Collections - Four Collections for Professional Use
- MacBurn - CD & DVD Burning Software
- MediaEdit Pro - Video, Audio & Image Editor
- ScreenRecord - Capture On-Screen Actions for Tutorials

User groups receive an extra 20 percent discount on any macXware website order by using the user group discount code box during checkout.

Code: \*\*\*\*\*

<http://www.macXware.com>

This offer is valid until July 31, 2005.

### **E2Sync: 25 Percent Discount**

e2Sync brings Entourage support to iSync. A genuine iSync conduit, installation is simple. You then just run iSync as normal.

Apple user group members receive a 25 percent discount off the regular price of \$39 (US) when using the user group discount code at their online store.

Code: \*\*\*\*\*

E2Sync Store

<http://www.e2sync.com/purchase.html>

This offer is valid until July 31, 2005.

### **TextSoap 4: Sanitize Grubby Text**

Since 1998, TextSoap has served as the premier text processing tool. TextSoap easily cleans your emails of garbage characters, extracts text from HTML, processes database text files, and much more. Custom Cleaners allow you to design one-click actions for your specific needs. TextSoap supports both plain text and styled text manipulation.

TextSoap offers advanced integration allowing you to use its features inside your favorite application.

User group members receive 20 percent off retail price of TextSoap when using the user group discount code and the link below.

Code: \*\*\*\*\*

<http://www.unmarked.com/partners/mugmembers.html>

This offer is valid until June 30, 2005.

### **The MUG Store**

Your group gets one percent back on everything your membership purchases...which means if you buy from the MUG Store you can get everything from software to new computers for your group for FREE!

The MUG Store has free freight to members, RAM rebates and aggressive pricing on new and reconditioned Macs, and the largest selection of pre-owned Macs on the planet.

Passwords:

3/31/05 through 6/30/05

User ID: \*\*\*\*\*

Password: \*\*\*\*\*

<http://www.applemugstore.com>

For information about Apple User Group activities, special offers and more, visit the Apple User Group Advisory Board website:

<http://homepage.mac.com/ugab/>



## MAC 911 – HELP DESK

By Christopher Breen

### SUBPAR SERVICE

I want to highlight text in an application, choose Send Selection from that program's Services menu, and watch as a new message opens in Apple's Mail with the selected text ready to send. Instead, the Mail application window comes to the fore, but the message with the selected text does not. Is there a solution for this problem?

– Larry Singer

Look at the goal rather than the tool. The Send Selection service is an inadequate tool not only because it doesn't bring a new e-mail message to the fore, but also because it works only with Apple's Mail. When I want to mail a chunk of text automatically, I use Script Software's \$30 macro utility, iKey. It gets the job (and any number of other jobs) done, and it does so with any e-mail client you want to use.

Incredible as it may seem, clicking on Sherlock's Movie Information for a link may be the only way to view movie trailers in Sherlock.

With iKey, I created a macro for copying text to an e-mail message; the macro copies the selected text, launches my e-mail program, hides other applications to ensure that the e-mail client is the foremost app, creates a new message, and pastes the copied text into the message body.

### Multilingual Mac

I'm a bilingual Mac user who wants to use Mail's Autocorrect spelling feature in French but keep the Finder in English. Can I apply language preferences individually to Apple's applications?

– Eric Maillard

By default, no. You can, however, choose a different spelling checker and use it to check your text. I suggest the free CocoAspell, Kevin Atkinson's Mac OS X implementation of the popular open-source spelling checker. After installing CocoAspell and its supplemental French dictionary, you can ask it to use that dictionary in any OS X application that uses Apple's spelling checker (including Mail).

This requires some configuring. For example, when you type *Le singe est dans l'arbre* ("The monkey is in the tree"), Mail signals its ignorance of the whereabouts of *le singe* by placing a red line under *l'arbre*. Simply control-click on the underline, choose Spelling from the resulting contextual menu, and choose

*Française* (Aspell) from the Dictionary pop-up menu. Mail will then come to grips with the fact that *le singe* has made himself at home in a nearby tree. For finer control--such as a French-Canadian dictionary and the ability to assign particular dictionaries to specific applications--try Rainmaker Research's \$40 Spell Catcher X.

### Finding Sherlock's Movies

Sherlock's Movies channel has stopped downloading trailers. I've trashed the `com.apple.Sherlock.plist` file in the hope that this would help. It didn't. Do you have a hint?

– Paul Miller

Yours is a two-part problem. Sometimes movie previews don't load because of a failure on Apple's end. In such cases, you can wait until Apple fixes it, or you can simply click on Sherlock's Movie Information For link, which will whisk you to the Moviefone site, where you can view the trailer (See screenshot). If Apple has managed to get the feature working again, vaporize not only that .plist file (found at your user folder/ Library/Preferences), but also Sherlock's cache folder (your user folder/ Library/Caches/ Sherlock). If that doesn't work, create a new user account, switch to that account, copy its `com.apple.Sherlock.plist` file and Sherlock cache folder to the root level of your hard drive, switch back to your primary account, and replace that user's files with the ones from the account you just created.

### Phoning It In

When I used FileMaker Pro on a Power Mac 8600, I could develop and run a script that dialed the phone. FileMaker 6 and 7 lack this functionality. Can I get it back?

– Bob Coffield

OS X doesn't support the Dial Phone script step. All is not lost, however. Automated Workflows' \$15 Dial Phone From X, an AppleScript-based program, can dial the phone from applications including Address Book, Microsoft Excel, and FileMaker, with the assistance of Macron Soft's \$12 ABDialer 2.

### Quite a Character

I just upgraded to Microsoft PowerPoint 2004, and now when I launch the program I see an alert that displays what appear to be Asian characters and a message that claims this font is unavailable on my computer. My presentations don't use this font, so why the substitution?

– Ken Chupp

PowerPoint 2004 displays this error message when it's missing an Asian font that's installed with OS X or a font that Microsoft Office installs when it first runs. The missing Apple font is likely to be Hiragino Kaku Gothic Pro, and the Microsoft font is MS PMincho.

At this point, you have a couple of options. You can enable the fonts (or install them if they're missing), or you can tell

*continued on page 5*

– *Mac 911, continued from page 4*

PowerPoint to live without them.

To instruct PowerPoint to proceed without certain fonts, open your PowerPoint presentation and choose Format: Replace Fonts. Select the Asian font in the Replace pop-up menu, choose something more appropriate in the With field (Times, for example), and click on Replace. The new font you've selected will replace all instances of the old one.

With luck, these fonts may still be on your Mac. To find out, launch Panther's Font Book, select All Fonts from the Collection column, and peer into the Font column. If one or both fonts are disabled, select them and click on Enable.

If the Hiragino font is missing, you could get it back by reinstalling OS X, but there's an easier way. Download Charles Srstka's \$20 share-ware utility Pacifist, and use it to extract the font from the Panther installer disc(s). You'll find the font by following this path: Contents of OSInstall.mkpkg/Contents of EssentialSystemSoftware.mkpkg/Contents of Essentials.pkg/System/Library/Fonts.

Note that the font's name includes a series of Japanese characters that you might not be able to read. The font you want has a name that ends with Pro W4.otf, and it weighs in at 9.6MB. It normally lives in the Fonts folder within the System folder—a folder for which you lack permissions. If you'd rather not change those permissions, simply add the font to your user account's Font folder (your user folder/Library/Fonts).

If the Microsoft font is missing, insert your Office 2004 disc, open the Microsoft Office 2004 folder, the Office folder therein, and then the Fonts folder inside that folder. Copy the MS PMincho font to your user account's Fonts folder.

### Unsolicited Advice: Fix Font Book

While testing my advice to Ken Chupp, in "Quite a Character," I used Font Book to disable both the Hiragino Kaku Gothic Pro and the MS PMincho fonts. On completion of that testing, I attempted to reenabling the fonts by selecting them and clicking on Font Book's Enable button. All went according to plan when I selected the grayed-out Hiragino font, but imagine my consternation when I discovered that the MS PMincho font had disappeared from Font Book. Repeated attempts to bring it back by employing the program's Add Fonts command and navigating to the location of the font did no good.

It was then that I recalled the existence of the com.apple.ATSPlist file (in your user folder/Library/Preferences), which tracks the fonts you've disabled in Font Book and bars those fonts from loading when you log in. I located and trashed this file and then logged out and back in again. When I next launched Font Book, the MS PMincho font appeared in the Font list.

### Tip of the Month: Old-School Cursors

In versions of Microsoft Word prior to Word 2004, Command-right arrow or option-right arrow moved the cursor one word forward, and Command-left arrow or option-left arrow moved

the cursor one word back. Adding the shift key highlighted either the previous word (left arrow) or next word (right arrow). The latest version has changed this so that only option-arrow moves the cursor from word to word; press Command-left arrow or Command-right arrow, and the cursor now jumps to the beginning or the end of a line, respectively.

After searching Word's Tools: Customize: Customize Keyboard: All Commands list, I found WordLeft, WordRight, WordLeftExtend, and WordRightExtend (the latter two highlight individual words). I changed these commands to the familiar Command-left arrow, Command-right arrow, Command-shift-left arrow, and Command-shift-right arrow to mimic earlier Word keyboard navigation. If you're worried about losing the StartOfLine, EndOfLine, StartOfLineExtend, and EndOfLineExtend shortcuts, you can use the option key in combination with an arrow key and the shift key for selecting lines.

– *Joe Kewekordes*

*Macworld Contributing Editor Christopher Breen is also [Playlistmag.com](http://www.playlistmag.com)'s editor in chief, author of Macworld's tips and troubleshooting column, "Mac 911," as well as Secrets of the iPod: Fifth Edition and Mac 911 (Peachpit Press). Find Chris' books at [www.amazon.com](http://www.amazon.com) and [www.peachpit.com](http://www.peachpit.com). Get special user group pricing on Macworld Magazine! Subscribe today at <http://www.macworld.com/useroffer>.*




## APPLEWORKS USERS GROUP (AWUG) TO BECOME IWORK USERS GROUP (iWUG)

The 15,000 member AppleWorks User Group has added support for Apple's iWork suite (Pages and Keynote 2). Eventually AWUG plans to transition to supporting only iWork, and will change its name to the iWork Users Group. AWUG is a terrific resource for all AppleWorks and, now, iWork users. For more information, go to <http://www.awug.org/misc/iwork.html>

### TIP: MARK YOUR PLACE ON A WEB PAGE

Perhaps you live a serene life which allows you to read lengthy internet articles without interruptions. No? Then you've probably encountered the frustration of returning to a half-read article and trying to figure out where you left off.

Here's a quick trick to mark your place on a web page when you get interrupted:

- Move your cursor to the spot on the page where you've stopped reading. The arrow  or hand  should turn into the text tool .
- Press and drag the cursor across the text to select the paragraph you're reading. This highlights the selection and makes it easy to find when you return.

Unless you click somewhere else on the page, that text will remain highlighted – even if you switch to other web pages or applications.

Got a tip to share? Send it to us at [mugone@mac.com](mailto:mugone@mac.com).

**Newsbreak** is the monthly newsletter of MUG ONE  
– the Macintosh User Group of Oneonta, NY

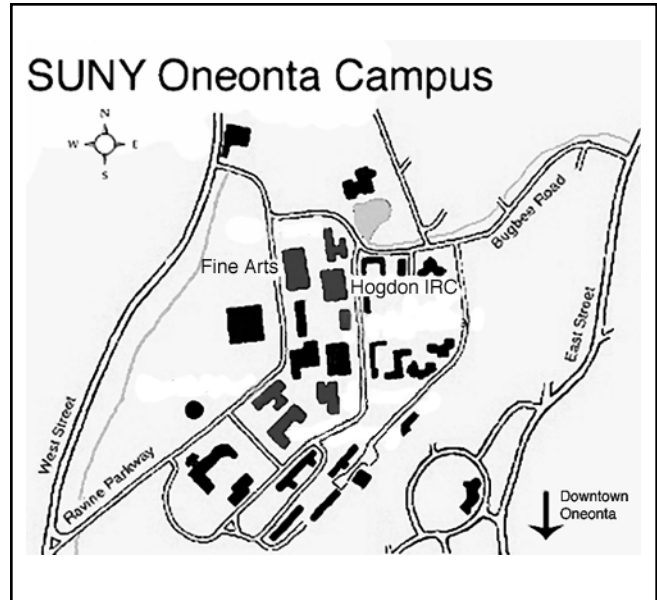
Editor: Elsa Travisano

Contact *Newsbreak* at:

mugone@stny.rr.com  
http://www.mugone.com

*Newsbreak*  
28 State Street  
Oneonta, NY 13820  
607/433-2569  
Fax: 607/433-0909

*Newsbreak* is an independent publication not affiliated or otherwise associated with or sponsored or sanctioned by Apple Computer, Inc. *Newsbreak* received an award for excellence at the January 2001 User Group University.



## FOUR NEW TAKE CONTROL EBOOKS OFFER HELP WITH OS 10.4 TIGER

Adam Engst and the Take Control writing team have four brand new ebooks about Tiger, all available for immediate purchase and download at the TidBITS/Take Control website. At a trivial \$5 to \$10 each, minus 10% user group discount, all four titles are must-haves for everyone upgrading to Tiger.

Take Control ebooks get straight As – they’re authoritative, accessible and affordable. Updates are free. Just click the Check for Updates button on the first page of each ebook.

MUG ONE members receive a 10% discount on these and all Take Control titles by using discount code CPN31208MUG. Adam is also offering a Four for Tiger bundle (all four ebooks for 20% off). New titles for Tiger:

“Take Control of Upgrading to Tiger” by Joe Kissell \$5  
<http://www.takecontrolbooks.com/tiger-upgrading.html?14@@!pt=TRK-0017-TCMUG>

PDF format, 87 pages, free 27-page sample available

“Take Control of Customizing Tiger” by Matt Neuburg \$5  
<http://www.takecontrolbooks.com/tiger-customizing.html?14@@!pt=TRK-0018-TCMUG>

PDF format, 100 pages, free 27-page sample available

“Take Control of Users & Accounts in Tiger” by Kirk McElhearn \$5  
<http://www.takecontrolbooks.com/tiger-users.html?14@@!pt=TRK-0019-TCMUG>

PDF format, 73 pages, free 25-page sample available

“Take Control of Sharing Files in Tiger” by Glenn \$10  
<http://www.takecontrolbooks.com/tiger-sharing.html?14@@!pt=TRK-0020-TCMUG>

PDF format, 122 pages, free 34-page sample available

## .MAC REDESIGNED, TRAINING ADDED

Apple’s .Mac service has been enhanced with several new features, functions and training resources in conjunction with the release of OS 10.4 Tiger.

- A new design lets .Mac subscribers access and interact with their Mail account, Address Book and published web pages on login, all from the .Mac home page.
- OS 10.4 Tiger users can customize their syncing between computers. Syncing password Keychains and rules, signatures, and Smart Mailboxes from Tiger Mail accounts is now possible.
- All subscribers have access to expanded tutorial offerings covering OS 10.4 Tiger, OS 10.3 Panther, iPod, iLife (iPhoto 5, iMovie HD, iDVD 5, GarageBand 2, and iTunes 4.7), iWork (Pages and Keynote 2), and pro applications (Final Cut Pro HD, Compressor, Motion, DVD Studio Pro, Shake and Logic).
- A new Family Pack subscription offers a master account and up to four sub-accounts for \$179.99/year. The master account comes with 250 MB combined mail and iDisk storage and each subaccount gets its own email address, 100 MB storage and complete .Mac services, including web page publishing. The Family Pack uses a special iDisk Shared folder for easy file sharing between accounts.

## APPLE STORE ONLINE OFFERING .MAC DISCOUNTS UNTIL MAY 23

The .Mac subscription regularly costs \$99/year. From April 12 until May 23, 2005, a one-year .Mac membership is discounted to \$69.95 and a family subscription to \$149.95 at the Apple Store Online. For more information, go to <http://store.apple.com>. For information on .Mac, go to <http://www.mac.com/>.